

# PRACTICE VISIT CHECK LIST

### In Confidence

Date sent:		
Date returned:		
Practice visit by:	 Date of visit:	

This list is representative of current good practice and good governance procedures and can be used as a practice development plan. Practices should already have in place items that are highlighted to comply with current health & safety legislation and NHS / GDC requirements.



## PART A PRACTICE DETAILS

Practice Address		
Post Code		
Telephone		
Fax		
E-Mail		
Please tick boxes where app	plicable	
Freehold owned by practice	dentist(s)	
Rented		
Listed Building		
% Number of NHS patients	for whole practice	
% NHS Income for whole pr	actice	
Number of surgeries for den	tists or hygienists	
Number of dedicated hygien	ist surgeries	
Dedicated room for oral hea	Ith education	
Does the practice plan durin	g next 2 years to:	
Increase NHS commitment		
Decrease NHS commitment		
Stay the same		
Clinical Governance lead for	r practice <i>(nam</i> e)	



### COMPLETE FOR EACH PRACTITIONER AND COPY IF NEEDED

Tick where applicable	<del>}</del>				
Dentist's Name					
☐ Male	☐ Female	Spec	cialist Register (	name)	
☐ Principal	☐ Associate		ssistant	□ V.T.	
Audit:	☐ In last 3 years		☐ Peer Rev	riew in last	: 3 years
STAFFING: Please give number of staff and hours worked					
	Qualified		In-Train	ing	Hours Worked
Dental Nurses					
Hygienists					
<b>D</b> <del>T</del>					
Dental Therapists					
On Health Educator					



#### PART B THE STAFF

BDA Advice Sheets D1 to D15 Please copy and complete for each member of staff Yes No Named person responsible for staff (It is suggested that you keep a copy of this section for each staff member) П П Do you take up references for new members of staff? Do you ask for proof of identity? Do you check professional documentation? Do you ask staff to declare any criminal convictions or police cautions? Written Contracts of Employment & Job Descriptions for each staff member Are these policies included in your contracts of employment? Sickness Policy **Grievance Policy Disciplinary Policy Absentee Policy** Poor Performance Policy Patient Confidentiality Clause Staff Pension Plan **Disability Policy** Procedures for each member of staff: CPD Record each staff **Annual Staff Appraisals** Date of last Appraisal ..... Training Requirements identified Personal Development Plan Staff meetings 3 monthly or less 



## STAFF AND DENTISTS' WELFARE

	162	INO
Employers Liability Insurance displayed		
Good lighting		
Room temperatures greater than 16°C – thermometer displayed		
Kitchen facility		
Changing facilities		
Rest area		
Written VDU policy		
Young persons policy		
Staff Disability Discrimination Act compliance		
Protective clothing clinical staff		
Protective glasses clinical staff		
Name badges for staff		
NTISTS' TRAINING DOCUMENTED f should be aware of risks)		
Ionising Radiation Training		
Mercury Handling Training		
Infection Control Training		
Patient Records & Confidentiality Training		
Conflict Handling Training		
Communication Training		
Personal Safety Training		
Medical Emergency Training		
Fire Safety Training		
Manual Handling Training		



## PART C ABOUT THE PRACTICE

		Yes	No
Named person responsi	ble for premises		
Practice Location:	Shopping Area		
	Residential Area		
	Other		
Practice Building:	House		
	Shop		
	Office		
	Purpose built		
	Other		
	Good external decoration		
Adequate Parking:	On site		
	Nearby		
	Good Access to Public Transport		
	Disability Discrimination Act Audit		
Good Access:	Escalator		
	Stairs		
	Lift		
	Wheelchair Access to a Surgery		
Reception Area:	Combined with Waiting Room		
·	Adequate patient privacy		
	Adequate size		
	Good decoration		
	Tidy and clean		



		res	NO
Computers:	Office only computer		
	Surgery computers		
	Clinical records on computer		
	Appointments on computer		
	Internet link		
	EDI link with DPB		
Patient Records:	Secure record storage		
	Registered Data Protection Agency		
Waiting Room:	Adequate size		
	Good decoration		
	Tidy and clean		
	Staff supervision		
	Safe children's area		
	Safe heating		
	Music		
	Performing Rights Licence		
	(if music or TV in public areas)		
Clean toilets with washbasin	For Staff		
and paper towels or drier:	For Patients		
	Wheelchair Access to Toilets		
Stairs and Corridors:	Good decoration		
	Clear passageways		



		Yes	No
Kitchen Facilities:	Dedicated use		
Staff Room:	Dedicated use		
Information for patients:	Practice Leaflet		
	Clinical Leaflets		
			_
Notices:	Complaints Notice		
	NHS Charges Notice		
	Out of Hours Notice		
	Quality Assurance Scheme Notice		



## PART D TREATMENT OF MEDICAL EMERGENCIES

			Yes	No
Named person res	ponsible for training ar	nd equipment		
Copy of Dental Pra	actitioners' Formulary			
Written protocols for	or emergency procedu	res		
Staff training docu	mented			
Written procedure	for checking equipmen	nt and drugs		
CPR Training:	External trainer	Within last 12 months		
	On-site training	Within last 3 months		
Storage of equipm	ent and drugs clearly la	abelled		
Fire safety label or	n door of oxygen storag	ge facility		
Oxygen with valve	s, metering and deliver	ry system		
- self-inflati	ng bag, valve and mas	k		
Sealed storage to	prevent dust and insec	et contamination		
- can be co	nnected to oxygen sup	oply and staff trained		
- document	ed check for signs of c	deterioration of tubing or equipment		
Hand or foot opera	ted portable suction			
- document	ed check for operation			
Pocket resuscitato	r for each surgery			
Oropharyngeal Air	ways Sizes 1, 2, 3			
Kit of emergency of	lrugs as per Dental Pra	actitioners Formulary		
(or equivalent hosp	oital supplied kit)			
- record of	drugs			
- document	ed check for expiry da	tes		
- delivery s	ystems for drugs			



### **SEDATION PRACTICES**

	Yes	No
Named person responsible for equipment and training		
Written sedation protocols		
Single sedation drug use		
Documented staff training in sedation		
Reversal Agent		
Pulse oximeter		
Maintenance records for oximeter		
Intra-venous catheters		
Advanced Life Support training		
Defibrillator		
Stethoscope		
Syphgmomanometer		
RELATIVE ANALGESIA		
Scavenging System for exhaust gases		
Fail-safe oxygen system		
FIRST AID		
HEALTH & SAFETY LAW		
Green Box Kit available		
Clearly labelled storage		
Named person responsible		
Eye irrigation facility		
Trained First Aid person		
First Aid instructions available		
Accident Book		
Written needle stick policy displayed		



### PART E <u>INFECTION CONTROL</u>

Failure to employ adequate methods of infection control will almost Certainly render a dentist liable to a charge of serious professional Misconduct – BDA Advice Sheet A12

	Yes	No
Named person responsible for infection control		
Written practice policy regularly updated and available		
When updated		
Copy of Control of Cross-Infection in Dentistry (BDA		
Advice Sheet A12) – read by all staff and documented		
Autoclaves – Number (please specify)		
Operating procedure manual for autoclave		
For each autoclave:		
Written Scheme of Examination		
Pressure Vessel Certification		
Service Records and Contract of Servicing		
Practice Insurance Cover		
Daily Testing Log		
Staff training about and prevention of needle stick injuries		
Needle guards		
Surface disinfectant		
Hand disinfectants		
Dental impressions appliances and instruments / equipment sent for repair		
Written procedures		
Decontaminated (BDA A12 guidance)		
Appropriate packaging		
Statement of decontamination included		
Water Supplies		
Independent water supply to units		
Class A air gaps 15mm		
Waterlines flushed and biofilm removed daily		



	Yes	No	
Clinical Clothing for all clinical staff restricted for practice use			
Jacket			
Trousers			
Footwear			
Protective Glasses			
Non-powdered single use gloves			
Face masks or visors changed after every patient			
Surgery Design			
Uncluttered			
Two sinks – one in clean area, one in dirty area			
Zoning Clean and Dirty Areas			
Work surfaces sealed and coved			
Impervious non-slip flooring sealed and coved			
Elbow or foot operated taps			
Elbow operated soap dispensers			
Good ventilation			
Disposal of clinical waste			
Clinical waste sack no more than ¾ full `			
Sharps containers no more than 3/3 full			
Secure clinical waste storage			
Registered waste carrier collects			
Waste transfer notes retained			
Identification of hazardous waste			
Disposal procedure for disposal of amalgam filled teeth			
Instrument Storage in Dry Covered Conditions			
Sterile trays with lids			
Storage Pouches			
Single use items used			
Impression Trays			



	Yes	No
Saliva Ejectors		
Three in one syringe tips		
Aspirator tips		
Paper Cups		
Paper Towels		
Patients' Bibs		
Matrix Bands		
Disposable covering for light and chair controls changed		
between patients		
Written medical history for all patients		
All staff immunised and records kept		
Diphtheria		
Polio		
Rubella		
Tetanus		
Tuberculosis `		
Whooping Cough		
Hepatitus B tested for infectivity		
Hepatitus C tested for infectivity		
Decontamination of instruments and handpieces using systematic		
approach as advised by BDA A12		
Do you use 2 stage surface decontamination (BDA A12)?		
Aspirators, drains and spittoons cleaned after each session (BDA A12)		



## PART F <u>IONISING RADIATION</u>

NRPB Regulations BDA Advice Sheet A11

	Yes	No
Copy of BDA Radiation in Dentistry		
BDA Advice Sheet A11		
Copy of NRPB Guidance Notes for Dental Practitioners		
on the Safe Use of X-Ray Equipment		
Written protocols and procedures including processing films		
Staff training documented		
Named Legal Person		
Named Radiation Protection Adviser		
Named Radiation Protection Supervisor		
Operators named		
Health & Safety Executive informed about x-ray equipment on premises		
Risk Assessment carried out for each machine		
Controlled Areas designated for each machine		
Local Rules for each machine displayed		
Warning signs and lights for each machine		
Records of all machine assessments		
(Requirement for each machine every 3 years)		
Radiation Protection File (IR(ME)R2000 Regs)		
All intra oral X-Ray Equipment 60–70 Kv		
Digital X-Ray equipment		
OPG machine 60-90 Kv		
Rectangular beam collimation		
Film ISO speed Group E used (non digital equipment)		
Intensifying screens for OPG (non digital equipment)		
All patients' records correctly documented		
Postgraduate education in date for all dentists and operators		
X-Ray audit and evaluation procedures in place		



## PART G LASERS

	Yes	No
Registered with H.A. Nursing Homes Inspectorate		
Laser Protection Adviser		
Local Rules		
Warning Signs		
Staff Training		
Maintenance and Records	П	П



## PART H HEALTH & SAFETY

	Yes	No
Named person responsible		
Written Health & Safety Policy		
Health & Safety Poster - completed		
Staff training carried out		
Risk Assessment carried out (findings recorded 5 or more employees)		
RIDDOR (Reporting of Injuries, Diseases & Dangerous Occurrences)		
Policy and Reporting Sheets		
COSHH (Control of Substances Hazardous to Health) Assessment sheets		
Mercury spillage kit		
Documented staff monitoring for mercury		
Electricity at Work		
Procedures documented		
Portable appliance wiring checked 6 monthly		
Appliances tested by competent person 3 yearly		
FIRE PRECAUTIONS		
Named person responsible		
Documented fire procedures		
Staff Training		
Fire Drills		
Extinguishers		
Serviced		
Clearly signed with use directions		
Documented		
Exits signed and always clear		
Designated assembly point		



#### **WASTE**

	Yes	NO
Clinical waste in yellow bags		
Written Contract		
Waste Transfer Notes		
Sharps in yellow boxes		
Written Contract		
Waste Transfer Notes		
Special Waste Containers		
Written Contract		
Waste Transfer Notes		
Amalgam Separator		



## PART I ABOUT THE SURGERIES (Copy if more sheets are needed)

SURGERY ID				
		,	Yes	No
Good decoration				
Uncluttered				
Good surgery hygie	ne			
Zoning – Distinct cle	ean and dirty areas			
Flooring in good cor	ndition			
Cabinets adequate				
Unit in good condition	on			
Chair in good condi	ion			
Suction working				
Autoclave				
Good ventilation				
Air conditioning ven	ted to outside			
Hand Instruments	Tray system			
	In good condition			
	Covered storage			
Endodontic Kit	In good condition			
	Dry covered storage			
	Rubber Dam Kit			
Surgical Kit	Dry covered storage			
Handpieces	Air turbines sterilised for each pat	ient		
	Slow speed sterilised for each pat	ient		
Instrument storage	containers			
	Autoclavable trays			
	Disposable pouches			
Three in One syring	e tips			
	Sterilised for each patient			
	Disposable			



	Yes	No
Two wash basins		
Patient's protective glasses		
Foil lined plastic tray for amalgamator		
Covered capsule mixer with lid		
Orange screen for curing light		
X-Ray viewing box with magnification		
Digital X-Ray equipment		
X-Ray beam aiming devices		
X-Ray warning lights and signs		
Laederal type mask for resuscitation		



## PART J CONSISTENT STANDARDS IN DENTISTRY

	Yes	No
Monitoring and Audit of all documented procedures		
Named Complaints Person		
Documented complaints procedures and complaints log		
Documented procedure for dental emergencies		
All patients have a written plan detailing treatment and charges		
All treatment options are explained to patients		
All risks explained to patients		
Consent form signed and retained for each treatment course		
Written procedure for patient referrals		
Written procedure for bad debts		
Practice offers to facilitate second opinions when requested		
All patients receive receipts for any payment		
Written procedure for missed appointments		
Practice Information Leaflet given to each patient		
Information leaflets available about dental conditions and treatments		
Practice policy on confidentiality in place and understood by all staff		
Do you carry out patients' surveys?		
SUGGESTED PATIENT LEAFLETS		
(Practice information leaflets could contain information about paying		
bills, making complaints, emergency and out-of-hours arrangements,		
missed appointment charges etc)		
Post-extraction		
Dental diseases		
Dental procedures		
Denture and appliance care		
Smoking cessation		



### **RECORD-KEEPING**

	Yes	No
Full and contemporaneous records always kept		
Routine monitoring of patients, periodontal condition		
Information and verbal warnings about smoking hazards noted		
Copies of patients' correspondence made		
IN THE SURGERY		
Patient given eye protection		
Examination report and treatment plan recorded		
X-Ray procedures conform to FGDP guidance		
Dental Practitioners Formulary Available		
CPR & Medical Emergency Flow Chart or written protocol		
Beam aiming devices used routinely for X-Rays		
Patient and operators' eyes screened from curing light with orange screen		



# Supplement for Practices using Single Drug Intravenous and / or Inhalation Sedation

### **PREMISES**

	Yes	No
Is there access at ground floor level and will it allow for wheelchairs /		
ambulance trolleys to pass?		
Are waiting and recovery rooms separate and do they allow easy access		
for stretchers?		
Is the surgery of sufficient size to accommodate the dental team?		
Is the dental chair capable of being placed in the head down tilt position?		
Is there a recovery area?		
Can the recovery area accommodate the expected throughput of patients		
and escorts for a reasonable time?		
Is a suitably trained person available to monitor the patient during recovery?		
Are any recovery facilities adequate for patients to rest in a recumbent position?		
DOCUMENTATION		
Is there a comprehensive written request for dental treatment under sedation from	m	
the referring practitioner, including details of:-		
The patient's dental history		
General medical history		
The proposed treatment plan		
The alternative methods of pain and anxiety relief that have		
been discussed with the patient or their escort?		
Is there written evidence that a needs assessment for sedation has been		
carried out including advising the patient on the risks of sedation for		
dental treatment and its alternatives?		
Is there written evidence that the patient's general fitness has been		
assessed, using, for example, the American Society of Anesthesiologists		
(ASA) Physical Status Classification?		



	Yes	No
Are there clear written pre-operative instructions for patients, including		
unambiguous advice on medication, escorts, transport arrangements and		
a telephone number allowing immediate personal contact for		
patients' enquiries?		
Are there written completed consent forms for sedation and dental treatment?		
Are there clear written post-operative instructions, including instructions		
on pain relief, the management of haemorrhage, care of the dental post-		
operative site, an adequate protocol for emergencies, driving and operating		
machinery, signing legal documents and a telephone contact number?		
Are there written records of the sedation agent employed, dosages and times		
given including site and method of administration?		
Is the name of the practitioner administering the sedation agent recorded?		
EQUIPMENT FOR SINGLE DRUG INTRAVENOUS SEDATION		
Is there appropriate equipment for the administration of IV sedation, including		
syringes, needles, cannulae, surgical wipes, tapes, dressings, tourniquets		
and labels?		
Is the following auxiliary equipment for monitoring and resuscitation (in		
addition to the standard practice checklist) available, with maintenance		
records where appropriate?		
A pulse oximeter		
Non-invasive blood pressure monitor		
EQUIPMENT FOR INHALATION SEDATION		
Is a dedicated purpose-designed Relative Analgesia machine for		
dentistry available?		
Has this been adequately maintained and are records available?		
Is a failsafe mechanism in place to ensure that a hypoxic mixture cannot		
be delivered?		
Are gas supply lines for Relative Analgesia machines connected by non-		
interchangeable colour coded pipelines?		

		Priori
	Yes	No
Are all cylinders stored safely and secured?		
Is there adequate scavenging of waste glass?		
Do the breathing systems have separate inspiratory and expiratory limbs		
to allow proper scavenging?		
DRUGS FOR SINGLE DRUG INTRAVENOUS SEDATION		
In addition to the standard emergency drugs, is the following (minimum)		
inventory available and in date:		
Intravenous sedation with benzodiazepine only:		
Flumazenil (Anexate) 0.5mg/5ml x 5		
Intravenous sedation with an opioid:		
Naloxone Hydrochloride (Narcan) 0.4mg/ml x 5		
DRUGS FOR INHALATION SEDATION		
No additional drugs required.		
STAFF TRAINING		
Has the seditionist received appropriate supervised, theoretical,		
practical and clinical training?		
Has the sedation assistant / nurse received appropriate supervised,		
theoretical, practical and clinical training?		
For sedationists and sedation assistants / nurses, has this training been		
regularly updated?		
Give appropriate dates:		
Have operators completed Emergency Life Support training?		
Give appropriate dates:		
Have RDNs or other assisting trained staff completed Emergency Life Support		
Training?		

Give appropriate dates: .....

Safety



	Yes	No
Is there a logged annual supervised emergency scenario for each team?		
Give date of most recent training:		
Are there logged 6-monthly practice-based emergency scenarios?		
Give date of most recent training:		



#### References:

- A Conscious Decision: A review of the use of general anaesthesia and conscious sedation in primary dental care. Report by a group chaired by the Chief Medical Officer and Chief Dental Officer. Department of Health (July 2000)
- 2. Standards in Conscious Sedation for Dentistry Report of an Independent Expert Working Group (October 2000)
- 3. Conscious Sedation A referral Guide for Dental Practitioners (September 2001)
- 4. General Anaesthesia and Conscious Sedation in Kent (May 2001)
  - 2 & 3 are available from SAAD, tel: 020 7935 1656, 4 is available from the Kent Department of Dental Public Health, tel: 01622 713022.
- 5. Guidelines for Conscious Sedation in the Provision of Dental Care A Consultation Paper from the Standing Dental Advisory Committee issued by the Department of Health (December 2002)